



GENERAL TERMS AND CONDITIONS

These General Terms and Conditions ("GTCs") are intended to be attached to or incorporated into each quote, estimate, proposal, work order, schedule, exhibit, addendum, or other written project document issued by CP Interiors Limited Company LLC ("Contractor").

These GTCs are organized so the same document can be used for both (i) private residence / homeowner projects and (ii) commercial, investor, landlord, rental, business, or entity projects.

CLIENT TYPE APPLICABILITY SUMMARY

Table with 3 columns: Client Type, When It Applies, and Special Terms. Rows include Private Residence / Homeowner Client, Commercial / Investor / Business Client, and All Clients.

1. CONTRACT DOCUMENTS AND INCORPORATION

Applicability: All Clients

1.1 The Contract Documents consist of the accepted quote, estimate, proposal, work order, schedule, exhibit, addendum, these GTCs, and any other document expressly referenced in writing by the Parties.

1.2 These GTCs are incorporated into each quote when attached to the quote, referenced in the quote, delivered with the quote, or accepted as part of the Client's approval of the project.

1.3 The Contract Documents shall not be changed or amended unless agreed to in writing by both Parties. If a project-specific quote conflicts with these GTCs, the project-specific quote controls as to scope, price, address, schedule, allowances, selections, and project-specific details.



2. CLIENT TYPE DETERMINATION

Applicability: All Clients; Client-specific terms apply as stated

2.1 The applicable Client type will be determined by the nature of the Client and the project. A project may be treated as a Private Residence / Homeowner project when required by applicable law, even if the quote does not use that exact label.

2.2 Private Residence / Homeowner terms apply only to projects that are subject to applicable residential home-improvement requirements. Commercial / Investor / Business terms apply to projects performed for a business, investor, landlord, entity, rental property owner, or other non-residential-consumer context, unless applicable law requires otherwise.

2.3 If the Client type is unclear, Contractor may request reasonable information to classify the project. If a term is marked "All Clients," it applies regardless of Client type.

3. WORK OF THE PROJECT

Applicability: All Clients

3.1 Contractor shall execute the work described in the applicable quote and Contract Documents. Contractor shall, to the reasonable satisfaction of Client, furnish the services, labor, tools, equipment, machinery, and appliances necessary to undertake and complete the work in a workmanlike manner as indicated in the Contract Documents.

3.2 The quote controls the specific scope of work, exclusions, allowances, assumptions, project address, selections, quantities, and other project-specific details. Work not expressly included in the Contract Documents is excluded unless added by written change order or other written approval by both Parties.

4. COMMENCEMENT, SCHEDULE AND DELAYS

Applicability: All Clients

4.1 The work shall commence on the start date stated in the quote or as otherwise agreed in writing by the Parties. Any anticipated completion date is an estimate unless expressly stated otherwise in the Contract Documents.

4.2 In the event an Act of God or other circumstance makes performance by an anticipated date impracticable, including permitting issues, inspection delays, material delays, labor constraints, weather, concealed conditions, Client-caused delay, or delay by others, Client agrees to allow a reasonable amount of time for Contractor to complete performance of the work.

5. CONTRACT SUM, PRICING AND PAYMENT

Applicability: All Clients; residential T&M cap applies only where stated below

5.1 Client shall pay Contractor the contract sum, time-and-materials charges, allowances, deposits, milestone payments, hourly charges, material charges, subcontractor charges, reimbursable expenses, and other amounts stated in the applicable quote or Contract Documents.

5.2 Any agreement for payments based on time and materials shall be detailed in the applicable quote or project document, including the amount of any down payment or advance for the purchase of special-order materials, if applicable.

5.3 Payments due and unpaid under the Contract Documents shall bear interest from the date payment is due at the legal rate prevailing from time to time at the place where the project is located, unless another lawful rate is stated in the quote.

5.4 Private Residence / Homeowner Only. If payment for time and materials is elected for a Private Residence / Homeowner project, the quote or Contract Documents shall list an initial cost estimate. To the extent required by applicable law, costs of services to be performed may not exceed ten percent (10%) above the initial cost estimate without



a written change order signed by both Parties. The total costs shall not be increased over the initial estimate plus such ten percent (10%) increase without a written change order signed by both Parties.

5.5 Commercial / Investor / Business Only. For Commercial / Investor / Business projects, the residential ten percent (10%) time-and-materials estimate cap and residential consumer change-order rule stated in Section 5.4 do not apply unless required by law or expressly included in the applicable quote. Changes, additions, upgrades, concealed-condition work, schedule impacts, and Client-directed revisions are billable as stated in the quote, written change order, or other written approval by the Parties.

6. ADDITIONAL WORK AND CHANGE ORDERS

Applicability: All Clients

6.1 Client may, from time to time, without invalidating the Contract Documents, request additional work or changes to the work, subject to Contractor's approval. The provisions of these GTCs shall apply to all additional work with the same effect as if the additional work were included in the original Contract Documents.

6.2 All changes to the Contract Documents shall be in writing and approved by both Parties. Written approval may include signed change order, email approval, electronic approval, text-message approval, quote revision, or another written form accepted by Contractor, unless a stricter form is required by applicable law for the applicable Client type.

7. CODE COMPLIANCE, PERMITS AND SUBCONTRACTORS

Applicability: All Clients

7.1 Any and all work completed by Contractor must meet and satisfy the applicable building code of the city, borough, township, county, Commonwealth of Pennsylvania, and all agencies of those bodies having jurisdiction over the project.

7.2 Unless otherwise stated in the quote, Contractor shall at its own expense secure the necessary permits with the appropriate governing agencies and shall make those permits available to Client for review if requested.

7.3 Contractor agrees to use only subcontractors who are properly registered or licensed to do work in the applicable jurisdiction, or who take the necessary steps required to be registered or licensed to do such work, to the extent such registration or licensing is required.

7.4 Private Residence / Homeowner Only. For Private Residence / Homeowner projects, the names, addresses, and telephone numbers of any known subcontractors shall be attached to or made available with the Contract Documents to the extent required by applicable residential home-improvement law.

8. MATERIALS, LABOR-ONLY WORK AND CLIENT-SUPPLIED MATERIALS

Applicability: All Clients

8.1 Unless the quote expressly states otherwise, the project may be treated as a labor-only contract. Client shall provide the necessary materials needed to complete the work described in the quote, except to the extent the quote states that Contractor will supply specific materials, allowances, finishes, or equipment.

8.2 Contractor shall communicate with Client regarding the need for additional materials as the work progresses. Client agrees that, upon request by Contractor, Client shall make reasonable efforts to supply requested materials so as not to delay the project.

8.3 Contractor is not responsible for delays, price changes, defects, compatibility issues, backorders, discontinued products, inaccurate quantities, or warranty issues caused by Client-supplied materials, owner-selected materials, or materials supplied by others, except to the extent caused by Contractor's own work.



9. DEBRIS REMOVAL AND PROJECT CLEANLINESS

Applicability: All Clients

9.1 Contractor agrees to remove construction debris generated by Contractor's work and leave the premises in broom-clean condition upon completion, unless the quote states a different cleanup or disposal arrangement.

10. WARRANTY

Applicability: Private Residence / Homeowner Only unless expressly extended

10.1 Private Residence / Homeowner Only. For Private Residence / Homeowner projects, Contractor warrants Contractor's work for a period of one (1) year following completion. Any and all equipment and/or materials shall be limited to the manufacturer's warranty, if any.

10.2 Commercial / Investor / Business Only. For Commercial / Investor / Business projects, no one-year residential workmanship warranty is included by these GTCs unless expressly stated in the quote or required by applicable law. Any warranty for commercial work, if applicable, shall be limited to the warranty expressly stated in the quote or project-specific written agreement, and any equipment and/or materials shall be limited to the manufacturer's warranty, if any.

11. INSURANCE

Applicability: Client-specific terms

11.1 Private Residence / Homeowner Only. For Private Residence / Homeowner projects, Contractor agrees, except as provided in 73 P.S. § 517.12, to maintain liability insurance covering personal injury in an amount not less than \$50,000.00 and insurance covering property damage caused by work in an amount not less than \$50,000.00, or such other amount as may be required by applicable law. Current coverage information may be provided by Contractor upon request or as otherwise required by law.

11.2 Commercial / Investor / Business Only. For Commercial / Investor / Business projects, Contractor shall maintain commercial general liability insurance with limits as maintained by Contractor and/or stated on Contractor's certificate of insurance, and workers' compensation insurance as required by law. Any project-specific insurance requirement must be stated in the quote or other written agreement and accepted by Contractor in writing.

12. RESIDENTIAL HOME-IMPROVEMENT DISCLOSURES

Applicability: Private Residence / Homeowner Only

12.1 The Home Improvement Contractor Registration Number for Contractor is: PA # PA199111. Contractor's name is CP INTERIORS LIMITED COMPANY LLC. Contractor's address is 6927 Perrysville Ave, Pittsburgh, PA 15202. Contractor's telephone number is 412-518-0404.

12.2 The toll-free number for the Pennsylvania Bureau of Consumer Protection is 1-888-520-6680.

12.3 Owner may rescind a Private Residence / Homeowner agreement without penalty, regardless of where the contract was signed, within three (3) business days of the date of signing, to the extent required by applicable law.

12.4 Contractor shall deliver a completed copy of the applicable Private Residence / Homeowner agreement or Contract Documents to Owner upon signing, to the extent required by applicable law.

12.5 The date of the transaction is the date set forth in the applicable quote, accepted estimate, signed project document, or other written acceptance of the Contract Documents.



13. COMMERCIAL / INVESTOR / BUSINESS TERMS

Applicability: Commercial / Investor / Business Only

13.1 Commercial / Investor / Business Clients acknowledge that they are contracting in a business, investment, landlord, entity, or other commercial capacity, and not as a residential homeowner contracting for personal, family, or household use, unless the quote expressly states otherwise or applicable law requires otherwise.

13.2 The Private Residence / Homeowner disclosures, residential three-business-day rescission right, residential time-and-materials estimate cap, residential one-year workmanship warranty, and residential statutory subcontractor attachment requirements do not apply to Commercial / Investor / Business projects unless required by law or expressly included in the quote.

13.3 Commercial / Investor / Business Clients are responsible for providing accurate project information, access, ownership/authorization information, tenant coordination, and business requirements necessary for Contractor to perform the work.

14. NOTICES

Applicability: All Clients

14.1 Any and all notices, demands, or other communications required or desired to be given under the Contract Documents shall be in writing and shall be validly given or made to another party if personally served, sent by email to an address used by the Parties for the project, or deposited in the United States mail, certified or registered, postage prepaid, return receipt requested.

14.2 If notice is served personally, notice shall be deemed made at the time of personal service. If notice is given by mail, notice shall be deemed given five (5) days after deposit in the United States mail addressed to the party to whom notice is to be given. Either party may change its address for purposes of this section by written notice given in the manner provided above.

15. BINDING EFFECT, SEVERABILITY AND ASSIGNMENT

Applicability: All Clients

15.1 All of the provisions of the Contract Documents shall be binding upon and inure to the benefit of the Parties and their respective heirs, successors, and assigns.

15.2 If any provision of the Contract Documents, or any portion thereof, is held to be invalid or unenforceable, then the remainder of the Contract Documents shall nevertheless remain in full force and effect.

15.3 Neither party may assign the Contract Documents without the written consent of the other party, except that Contractor may assign receivables or payment rights and may use subcontractors in accordance with the Contract Documents.

16. CONTRACTOR IDENTIFICATION

Applicability: All Clients

16.1 The name of Contractor is CP INTERIORS LIMITED COMPANY LLC, a Pennsylvania limited liability company. Contractor's address is 6927 Perrysville Ave, Pittsburgh, PA 15202. Contractor's telephone number is 412-518-0404.

16.2 Contractor's registration and license references include: PA License #: PA199111; Pittsburgh License #: GC-2025-006612. Applicability of a particular registration or license disclosure may depend on Client type, project type, and jurisdiction.



17. ACKNOWLEDGMENT THROUGH QUOTE ACCEPTANCE

Applicability: All Clients

17.1 By accepting a quote or authorizing Contractor to proceed with work, Client acknowledges receipt of these GTCs and agrees that the applicable Client-type terms identified in these GTCs are incorporated into the Contract Documents for the project.